

# Newslink

November 2023

Governors Newsletter | Issue 44

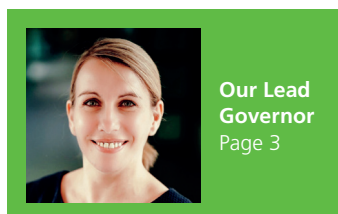


Salisbury  
NHS Foundation Trust

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## Chair



Firstly, I must thank Stacey Hunter our outgoing CEO for her leadership of the Trust since the summer of 2020. Stacey has been an exceptional colleague and leader and we wish her well in her new role.

The past few months have once again been challenging. Industrial

Action has continued which, along with the legacy of the pandemic and regular new cases of COVID-19 has had an impact on our ability to deliver our planned elective activity.

However, not everything has been bad – in September we celebrated having the shortest Ambulance hand over times in the southwest region, in October we re-opened the refurbished Whiteparish Ward and have successfully introduced new Same Day Emergency Care (SDEC).

As we move through winter we are seeing the usual seasonal pressures with full wards and a busy emergency department. I would encourage everyone to accept a flu and COVID vaccination if offered and to make use of all the services the NHS has to offer from community pharmacy and NHS 111 to the Salisbury Walk In Clinic, GPs and when needed our A&E.

But whatever life may throw at us I am sure the team here at Salisbury will continue to work tirelessly with partners to provide compassionate care to the population we serve.

Happy Christmas and New Year – wishing you all good health.

**Ian Green OBE**

Chair of Salisbury NHS Foundation Trust



## CEO message



I would like to thank everyone for their very kind comments since announcing I will be leaving Salisbury NHS Foundation Trust in early 2024 to take up a new role as Group CEO for North Tees and Hartlepool and South Tees Hospitals NHS Foundation Trusts.

The recruitment process for my replacement is underway and we will keep everyone updated.

I have loved every minute of my time in Salisbury. I arrived in 2020 when the hospital was in the depths of managing the COVID-19 pandemic – quite a time to start a new job. I immediately realised that I was working with some exceptional colleagues, all of whom were pulling together under the most extraordinary circumstances to deliver lifesaving care to the community.

But the pandemic was not the only game in town. The local health and care system was developing new ways of working and the hospital had to operate at pace to deliver change while maintaining and improving standards of care. I am delighted to have introduced our continuous improvement programme Improving Together, seen the new Imber Ward rise from the ground, been involved in the national award-winning poetry project and podcast, opened up the hospital for the Open Day and to have introduced the surgical robot.

I have thoroughly enjoyed working with the community and getting to know the area and the people we serve.

The team at Salisbury have been a joy to work with and I am sure that whoever is given the privilege of leading the Trust will be well supported by the Executive, the Board and all the staff.

**Stacey Hunter**

Chief Executive Officer

# SFT Staff Awards

The 2023 Staff Awards were once again held in Salisbury Cathedral Close.

This year the theme was anniversaries as the NHS was 75, the site in Odstock celebrated 80 years as a hospital, our Radio Odstock was 70 years old and it has been 30 years since the final hospital services left the old Infirmary site in the city. Thanks to support from the Stars Appeal and League of Friends 650 staff celebrated the incredible achievements of the past year and enjoyed entertainment from Panthera Dance Company and the ever-brilliant Deloreons. Recognising that our people work 24/7 the night shift were treated to free pizza.



# Thank You Week



The Staff Awards provided the opening event for the annual Thank You Week that included, Long Service Awards, a music night, volunteers lunch and family fun and sports day. Across all the events 1,500 people enjoyed music, food, fun and laughter.

# Annual General Meeting

Around 36 members of the Trust attended this year's Annual General Meeting, which took place on the evening of 10th October 2023 in the city's Guildhall. It was also an opportunity for the Chair, Ian Green to thank the local community for their support and for Deputy Lead Governor Lucinda Herklots to talk about the important work of the Governors throughout the year. The CEO Stacy Hunter provided the public with a summary of the Trust for the year and the CFO Mark Ellis summarised the Trust financial standing, finally Dr Stuart Henderson gave a presentation on Same Day Emergency Care.



# A year of Anniversaries

2023 is a year of anniversaries for the hospital and to celebrate with our population a service was held in Salisbury Cathedral with new writing from Paula B Stanic that celebrated volunteers and Radio Odstock, a new poem from Martin Figura examining the hospital origins as a US Army Hospital in 1943, and new work from local poet Saili Katebe exploring the changing faces of the NHS.



▲ Saili Katebe at Salisbury Cathedral

Making use of the marquees erected for the Open Day staff at the hospital were offered 2 days of learning and wellbeing at the hospitals first ever Tent Talks. There were over 30 events and speakers that included inspirational speakers from the military, talks on inclusion, wellbeing sessions on sleep and aromatherapy and a comedy night for friends, family and colleagues from partner organisations.



▲ Part of the Tents Talks in the Open Day marquees

Continuing our engagement with the local population our amazing catering team took part in the Salisbury Foodie Sunday, showcasing the best of hospital food and explaining how food is still prepared on site for staff, patients and visitors. Hospital Head Chef Paul Norbury took to the stage as a guest chef in the show tent.





# Winning ways



In recent months the hospital has celebrated success with the popular

podcast series *Cake with Joe & Jayne* being a finalist at the prestigious national HSJ Awards. Dave Roberts was a Finalist for the Comms Hero Award for his role producing *The Cake* podcast and Mark Docksey (our Health Care Assistant Recruitment and Retention Lead) and his team **won** the national Chief Nursing Officer (England) award for Innovation and Excellence in the value and recognition provided to support workers.

# New buildings

The recently named Imber Ward continues to grow. This new building will provide a new ward with additional beds for elderly care and is an intrinsic part of our elective recovery programme. It is scheduled to open in the Spring of 2024.

We have also recently refurbished Whiteparish Ward, relocated our Central Booking team to the refurbished Douglas Arter Centre and invested in making the hospital more sustainable. This coming Spring the survey to establish the viability of using geothermal heat will be completed.



▲ Artists impression of the new Imber Ward

# A Gold Standard laser for treatment of brown birth marks and tattoo removal



The Salisbury Laser Clinic at Salisbury Hospital was the first NHS laser clinic in the UK with a history of treatments going back to 1982. There are very few other services in the

**UK that provide such a comprehensive and complete array of laser treatments; both for NHS and private, self-pay patients.**

The purchase of a new Q-Switch laser has enabled the Salisbury Laser Clinic to maintain their state-of-the-art laser armoury. This laser is the Nanostar C laser manufactured by the German company Asclepion. This laser is particularly interesting as it contains 3 separate laser cavities to offer the choice of 3 wavelengths of laser light at 532, 694 and 1064 nm. This enables the clinic to treat tattoos of various colours of ink that are often hard to remove. The clinic continues to offer treatment of brown skin lesions such as birthmarks by provision of an effective and efficient solution that is not widely found via the NHS route. This laser also enables the Salisbury Laser Clinic to fit in with the Trust Strategy to provide a flagship service.

**Dr Mark Brewin**  
Staff Governor

# Our Lead Governor



I trained as a nurse in Newcastle before moving to Salisbury in 2000. I have worked for Salisbury NHS Foundation Trust for nearly 23 years in a variety of nursing roles which include ICU, Surgery and Musculo Skeletal. My current role is Divisional Head of Nursing for Clinical Support and Family Services.

A sound knowledge of the history and current practices of Salisbury NHS Foundation Trust and five previous years' experience of staff governor including one as deputy lead governor, has prepared me to take over the lead governor

role and continue the outstanding work of my predecessor. I am grateful for this opportunity and I look forward to the challenges this role will bring.

Over the years I have been involved in many Trust initiatives, most recently the creation of the hospital podcast 'Cake with Joe and Jayne' which was awarded the Chief Executive Staff Award in 2022 and is a Finalist at this year's prestigious HSJ Awards and is now available on BBC Sounds. I am extremely proud of the podcast and how it shines a light on the amazing people who work at Salisbury Hospital, whilst discussing important topics about our identity as individuals.

**Jayne Sheppard**  
Lead Governor



## Stars Appeal

Thank you to everyone who has supported our hospital charity, the Stars Appeal, this year. Your generous donations and fundraising have helped thousands of local people in hospital by funding over £1million worth of new equipment, extra care and services.

Enclosed you will find tickets for the Christmas Raffle with a top prize of £1,000, kindly sponsored by FJ Chalke. A second prize of £500, third prize of £250 and other cash prizes are also up for grabs.

Chair of the Stars Appeal Ambassadors, Consultant Surgeon Mr Graham Branagan said: "By taking part in the Christmas Raffle you will be helping the Stars Appeal



to do more for our Hospital. Thank you to everyone who so generously supports our charity and makes such a difference for our patients, families and staff."

To buy your tickets, please fill out and return the stubs enclosed with a cheque (payable to the Stars Appeal) in the envelope provided. Tickets are also available online at [www.starsappeal.org](http://www.starsappeal.org) and from the Stars Appeal Bookshop in the Hospital's Main Entrance.

Wishing you a Happy Christmas and New Year.

## Salisbury Hospice Charity

We would like to express our heartfelt gratitude for the unwavering support received this year. The commitment to the Hospice is truly remarkable, and we're deeply appreciative of the difference you're helping us make.

The year has shown the continuation of fantastic events such as The Fabulous Family Fun Day in May (raising £26,000), and the Hatch House Open Garden in September (raising over £28,000).

## We are here to listen to you

### PALS – Patient Advice & Liaison Service

As the Patient Advice and Liaison Service (PALS), we act as the "customer service" for our hospital. We can advise and support you, your family, visitors and carers with:

- ✓ Listening to your suggestions, queries and concerns
- ✓ Helping to sort out problems on your behalf
- ✓ Providing information about NHS services
- ✓ Facilitating access needs including arranging interpreters or other accessible information
- ✓ Support you to get involved with engagement opportunities that improve our services and become part of our hospital community.

We can give you information about the NHS complaints procedure, including details of Advocacy

services if you need to make a complaint. Our services are available Monday-Friday 8:30am-4:30pm excluding bank holidays.

#### Contact us:

**In writing:** PALS – Block 62, Salisbury District Hospital, Odstock Road, Salisbury, SP2 8BJ.

**Telephone:** 01722 429044

**Email:** [sft.pals@nhs.net](mailto:sft.pals@nhs.net)

**Online complaints form:** <https://www.salisbury.nhs.uk/wards-departments/departments/pals/complaints-form/>

**Or visit the PALS office in person**



▲ The PALS team

### Upcoming events

#### Christmas Tree – Collection & Recycling

In return for a donation to Salisbury Hospice Charity, we will collect your tree from your doorstep, and recycle it in several ways – including giving them to a field of alpacas for scratching posts and food! Registration of trees begins on 15th November, and the collection weekend is 12th-14th January. To register and find out more, please look at [www.charityxmastreecollection.com](http://www.charityxmastreecollection.com), or email [christmastrees@salisburyhospicecharity.org.uk](mailto:christmastrees@salisburyhospicecharity.org.uk)

#### Sale of Sales

On Friday 2nd February, our traditional Sale of Sales is back in Coombe Bissett Village Hall from 10am-3pm in conjunction with Coombe Bissett Primary School – with all Christmas stock from local sellers being at reduced prices.

#### Trek Croatia

We have launched our 2024 trek, taking in the glorious mountain region of Istria in Croatia from 21st-24th September 2024. If you are interested please look at our website, [www.salisburyhospicecharity.org.uk/events](http://www.salisburyhospicecharity.org.uk/events)

## Getting in touch

Get in touch with your Governor by going onto our website: [www.salisbury.nhs.uk](http://www.salisbury.nhs.uk), click on About Us, then Governors and then Constituencies and Governors. Once there, choose the Governor who represents your constituency, or contact us by post at the following address:

Salisbury District Hospital, Trust Offices, Odstock Road, Salisbury, Wiltshire SP2 8BJ

To help with our costs, where possible we would like to send this newsletter by email. If you are happy to receive it this way, please contact Isabel Cardoso at: [Isabel.cardoso@nhs.net](mailto:Isabel.cardoso@nhs.net) or on 01722 336262 ext 5479.

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