

PALS




Patient Advice and
Liaison Service
(Support, Signposting and Information Sharing)

Do you have a worry or concern?



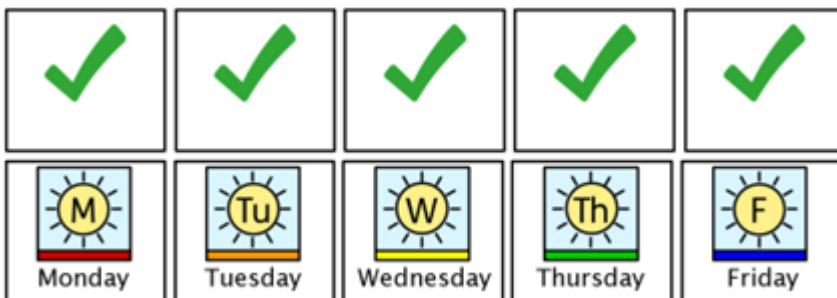
We are here to help

Accessibility information:

	<p>If you need your information in another language or format including audio please contact PALS using the details below:</p>
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Contact us:



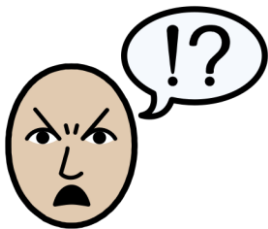
	<p>Address: PALS Block 62 Salisbury District Hospital Odstock Road Salisbury SP2 8BJ</p> <p>Phone: 01722 429044 The team can call you back if needed.</p> <p>Email: sft.pals@nhs.net</p>
	<p>Facebook page: Salisbury district hospital</p> <p>Twitter page: @SalisburyNHS</p> <p>Instagram page: @salisburydistricthospital</p> <p>Website: www.salisbury.nhs.uk</p>
	<p>You are welcome to visit the PALS office in person.</p> <p>Monday to Friday 8:30am -4:40pm</p>




The PALS team:

	<p>The PALS team are here to listen to your comment, compliments, and complaints.</p> <p>We help people who have been to hospital or use services run by Salisbury hospital.</p>
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PALS can:

	<p>We can help you find out about Salisbury hospital NHS services.</p>
	<p>If you have any comments about your care, we can speak to the right person for you.</p>
	<p>Complaints can be reported using the contact details above or by our online complaints form, which can be found here:</p> <p>http://www.salisbury.nhs.uk/wards-departments/departments/pals/complaints-form/</p>

Advocacy services:

	<p>An advocate is someone who speaks up for you.</p> <p>If you find it hard to understand your care, there are people who can act as a voice for you. If you would like their contact information, please let us know.</p>
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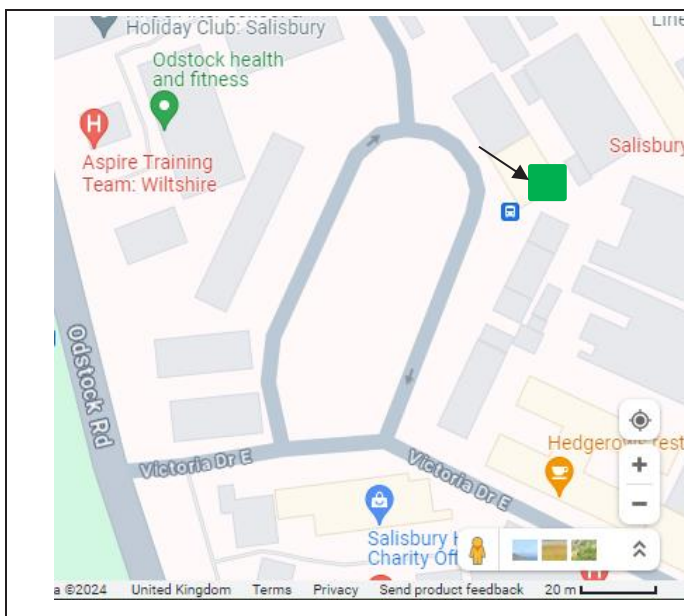
How to find us:



The PALS office is in the Central part of the hospital.

Easily accessible via Entrance B, Odstock Road, 'The Green' Entrance.

Through 'The Green' Entrance the office is the second door on the left.



For visitors to the PALS office:

There is a short stay designated PALS parking space (30 minutes max.) This is located just outside the Green Entrance.

Alternatively, there is parking in Car Parks 7 and 8.

Author: Elisa Greenhalgh
Role: Patient Engagement Administrator
Date written: April 2024
Review date: April 2025
Version 2.1

SFT_PALS063_04/24

